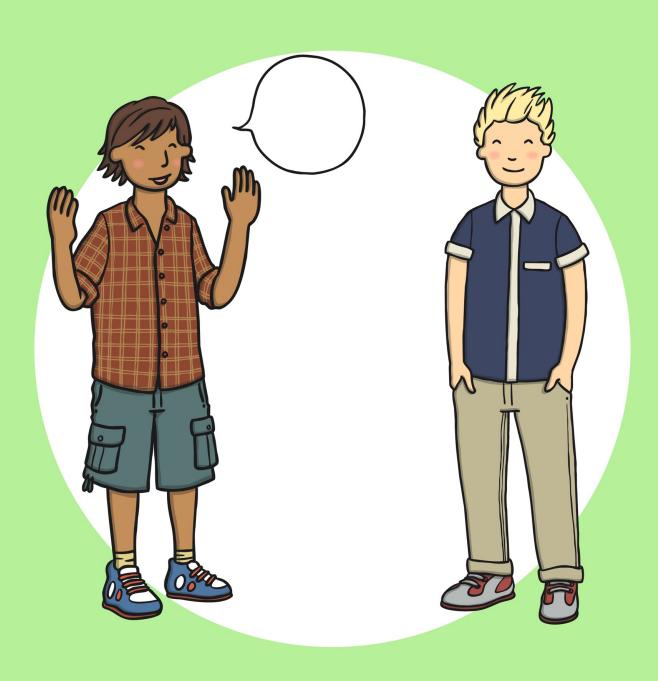
Take turns to speak





One person speaks at a time





Watch the person's face

Watch the way they sit, stand or move





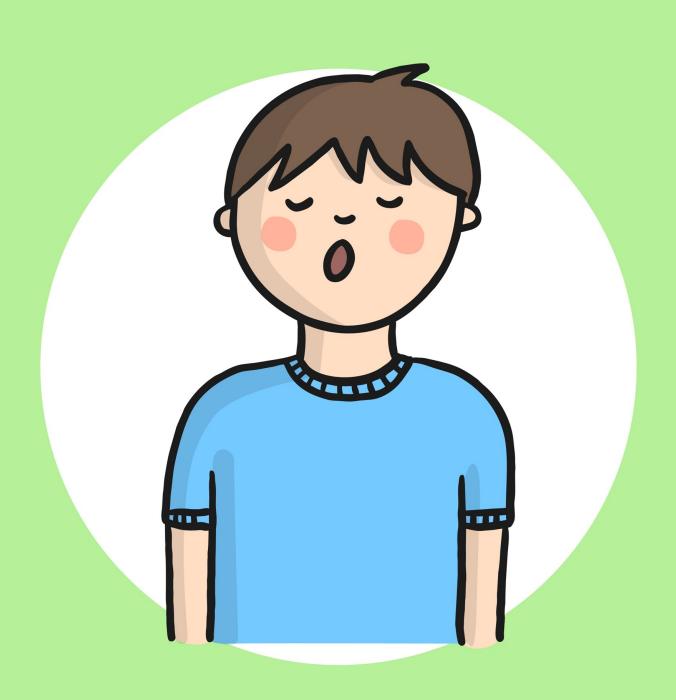
Listen carefully to the person talking

Ask them to repeat what they have said if you don't understand the first time





Try to stay calm if you don't understand





When speaking, stay close to a person, but not too close





Let others speak first





Ask questions

When is your birthday?

What time is it?



What's your favourite colour?



Talk about different topics



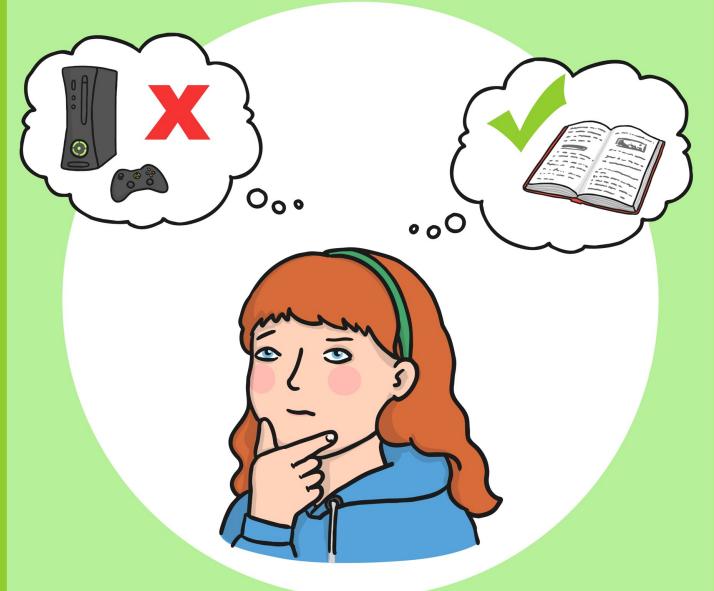


Look towards the person and listen well





To listen well, turn off other thoughts





Give compliments!



